

Retail & Pool Servicing Support

- **Family friendly hours;**
- **Local respected family owned and operated business for over 45 years;**
- **Annual staff and family events;**
- **Staff discounts across the Dowdens Group;**
- **Lifestyle program;**
- **Corporate Health Insurance discounts.**

Dowdens Pumping and Water Treatment have been supplying, installing, servicing and maintaining pumping, pool and water treatment equipment for over 45 years. As a locally owned and operated business, we have the capabilities and expertise to provide our customers with purpose engineered solutions and results.

We pride ourselves on our company values, culture and promote a lifestyle balance that supports you to manage your career and ambitions on one hand; and your health, happiness, leisure and family on the other.

This is a fantastic opportunity for an enthusiastic self-motivated individual to enhance their skills and knowledge working with a professional team to provide pool and spa cleaning and maintenance services to various commercial and residential clients.

Day to day tasks would include:

- Daily communication with pool servicing team.
- Contribute positively to the promotion and development of a dynamic team.
- Conduct pool water analysis testing and advise customers of solutions to pool water chemical imbalances.
- Provide advice on pool equipment such as chlorinators, pool pumps, pool cleaners and spare parts.
- Deliver excellent customer service including providing quotes and processing account, cash and EFTPOS sales.
- Perform administration tasks including answering phones, scheduling of pool services and reconciling job cards.
- Adhere to strict manual handling, safety standards, corporate work procedures and policies.
- Conduct stock control audits and perform general housekeeping duties.

To be eligible for this position, candidates would require:

- Minimum one year experience in a similar retail industry
 - Knowledge / experience in the pools / water treatment / spare parts industries would be an advantage
- Be passionate about providing exceptional customer service both internal and external.
- Communicate effectively and have strong attention to detail.
- Be computer literate.
- Hold a current manual drivers license.

Only short listed candidates will be contacted.